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## **Ticket Vending Solution - 18A**



## Overview

Ticket Vending Solution (TVS) is an innovative end to end Web-based solution that offers simplified options to cut down the inventory management of pre-printed traditional ticket sales and save the passenger time & hassles.

It also helps the Management plug revenue leakages. The system aims to bring transparency in the process from a User perspective as well as the Fleet Operator's.

Public transport in developing economies plays a critical role. An efficient and cost effective system increases productivity and connectivity. In the twenty-first century, time is more precious than ever, and people demand products and services they can pay for quickly and efficiently.

# Benefits

- Complete online and/or Offline ticket sales
- Save time and maintain control of the entire ticketing process
- Faster and easier reconciliation
- Accept prepaid contactless card (RFID / NFC) which can deduct the amount for every transaction
- ✓ Prepaid contactless card (RFID / NFC) program for ticket payment
- ✓ Seasonal pass configured contactless cards (RFID / NFC) for students, senior citizens, etc
- $\checkmark\,$  Ticket Validation and on-board contactless payment

- Low cost per transaction and Increase ticket sales
- Card management feature
- Introduce new price ticket denominations anytime
- Reduce pre-printed tickets cost, warehouse cost and associated costs
- Eliminate loss and theft of pre-printed tickets
- Easy journey with prepaid cards / seasonal cards to avoid the money change (coins) problem / no search for small cash to return to passenger



#### Features

- Simpler, Easier, Faster
- Safe and Secure and scalable solution
- Contactless card (DESFIRE EV1 card and NFC) payment for Ticket sale with high security of the payment transaction
- Card activation and Top-Up features
- Card de-activation in case of loss of card or damaged card
- Contactless Card personalization as per the customer requirement
- Customizable receipt print format
- Contactless Card management feature
- Centralized management and security in a single system
- Event Ticketing Application (Customized tickets based upon events like movie, amusement park, sporting event and many entertainment venues)
- Reduces the opportunities for misuse
- Speedy process to issue tickets
- Fully portable and lightweight, ideal for Conductors
- Entry tickets tracked through barcode system (Ticket with encrypted barcode print to avoid fraud)
- System is designed to allow the authorised ticket passenger through access gates / turnstile by reading the secure barcode ticket / Contactless card
- User defined group creation: Administrator, Distributor, Finance team, Customer care team, POS user (conductors) and Transport Company



- POS terminal management
- Can create a bus / Train / Ferry depot details in system as Transport system
- Can create a Route map / stages name
- Can create a denominations (ticket value) between stages
- Dynamically updates terminal software
- Mode of Communications: GSM/GPRS or Wi-Fi or Ethernet
- Vast number of graphical Reports for strategic planning
- Instructive Help index
- Simple to use with short learning curve

#### Server Side Specifications

Operating System	Microsoft Windows 2008 Server standard edition with SP2
Database	Microsoft SQL 2008 standard edition
Processor	Intel xeon (Quad core) 2.0 GHZ & 12MB cache & 1333 MHz FSB
Ram	Minimum 4GB
Hard disk drives	300GB x 3(swap SAS drives)
Power Supply	Dual redundant, hot swappable
Tape Drive	For backup purposes
Firewall	Firewall Security has to be given to the Server
Redundancy	Dual-redundant servers - Hot take-over functionality
Webserver	IIS
Web Browser	Microsoft Internet Explorer V 6.0
Framework	Dot Net 2.0 / 4.0
Office	Microsoft Office 2010
Others	Antivirus and Adobe Acrobat

Note : Flexible Software and hardware can be configured based on the Ticket traffic / Solution Architecture

We pursue a policy of continuous research and product development. Specifications and features are subject to change without notice.

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Linkwell Telesystems Pvt. Ltd. 1-11-252/1B, Behind Shoppers Stop, Begumpet, Hyderabad 500 016, Telangana, INDIA Telephone: +91 40 66388000, Fax: +91 40 66388006, 27763838 🖂: info@visiontek.co.in 🕄 www.visiontek.co.in